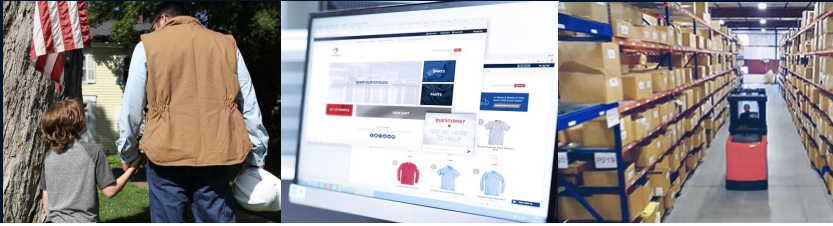


WELCOME TO TYNDALE – YOUR FLAME RESISTANT CLOTHING PROVIDER

Utility Workers Union of America (UWUA) has partnered with Tyndale Company, Inc. to ensure UWUA employees have access to the arc-rated flame resistant (AR/FR) clothing they need to return home to their families safely each night. Tyndale's AR/FR clothing program ensures UWUA employees have prompt access to comfortable, quality protective clothing that also supports a professional company image.



WHO IS TYNDALE?

Tyndale is a family-owned business with more than 40 years of experience providing services to leading companies like yours. We offer an extensive selection of AR/FR clothing – including our own Made in USA line and important services like online ordering, US-based customer service, repairs, and hassle-free returns to help the program run smoothly.



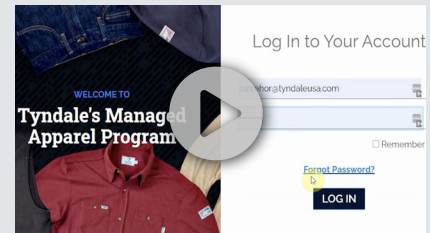
<https://vimeo.com/194686804/34b510679f>

▶ WATCH THE VIDEO

HOW DO YOU GET STARTED?

Please call Tyndale's Customer Service department to set up your account. Representatives are available Mon-Fri, **7am-9pm EST** at **215-766-5660**. Once your account is ready, you can login anytime to view your balance, browse your catalog, and place an order.

Visit www.TyndaleFRC.TyndaleUSA.com and look for "Company Managed Account Login." This tutorial provides an overview of the online ordering process.



<https://vimeo.com/252918114>

▶ WATCH THE WEB DEMO

HOW DOES THE PROGRAM WORK?

UWUA employees browse their personal customized catalog of approved AR/FR items and begin the ordering process.



Tyndale offers an easy-to-use, retail-style, website where UWUA employees can access their custom catalog and [place orders](#), track shipments, monitor balances, etc.

Your union logo is also already uploaded to your account, allowing you to order garments embellished with your logo.

In some cases, employees can order additional items by providing a personal payment method directly to Tyndale.



Our site features product reviews, user-friendly filtering options including an In-Stock filter, easy online return processing, how-to videos, and sizing resources.

Tyndale's system records and tracks purchase history within employees' accounts, just like your favorite shopping websites outside of work!



UWUA employees work directly with Tyndale to order, return, exchange, repair, and solve questions or issues with their AR/FR clothing program.

▶ LOG IN TO PLACE ORDERS

WHAT SERVICES CAN YOU EXPECT?



[LOG IN TO SEE YOUR CATALOG](#)

PRODUCT SELECTION:

As both a manufacturer and distributor, Tyndale offers an extensive selection of products from leading brands – including our own complete line of garments proudly Made in USA. UWUA has created a custom catalog with Tyndale containing company-approved garments for employees to purchase.

CARE & MAINTENANCE INFORMATION:

Each order includes a care and maintenance card with detailed information on how to launder your AR/FR clothing.

Tyndale's Training video covers recommended practices for laundering AR/FR clothing at home and provides guidance for repairing or retiring garments from service.



[WATCH THE VIDEO](#)

<https://vimeo.com/311511471>

HASSLE-FREE RETURNS AND EXCHANGES:

UWUA employees may return unwashed, unworn and unembellished garments to Tyndale within 60 days for virtually any reason! To request a return, employees simply login to their online account and print a complimentary return shipping label and return packing slip for their return, dropping the return off at UWUA's UPS pickup site or any UPS location.



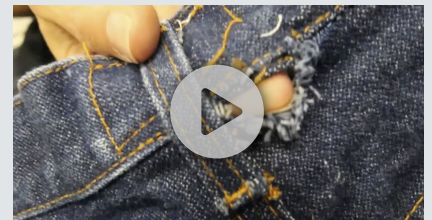
[WATCH THE VIDEO](#)

<https://vimeo.com/149765319>

COMPLIMENTARY ROUTINE REPAIRS & ALTERATIONS:

Employees can contact customer service at 800-356-3433 to request a no-charge garment repair kit OR a complimentary return shipping label to return the garment to Tyndale for repair.

In Tyndale's 'ABCs of FRC Repair' video, Tyndale VP of Technical Scott Margolin explains when and how to get your FR clothing repaired and the options provided.

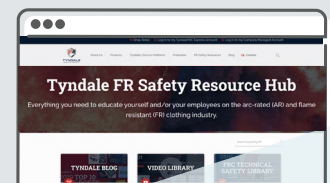


[WATCH THE VIDEO](#)

<https://vimeo.com/437868562>

INDUSTRY EXPERTISE:

Tyndale is not only well-versed on the standards that impact worker safety, but an active participant in organizations responsible for creating and maintaining those safety standards. Plus, our Vice President of Technical is available to answer any technical questions. [Visit our Safety Resource Hub](#) for everything you need to expand your AR/FR clothing knowledge and answer any questions you might have.



[VISIT THE RESOURCE HUB](#)

<https://tyndaleusa.com/fr-safety-resources/>

CUSTOMER SERVICE:

Tyndale's knowledgeable, US-based customer service team is available to assist with questions or issues from 8AM to 5PM EST Mondays through Fridays.

800-356-3433 **7AM-9PM EST, M-F**



Tyndale is Proud to Protect UWUA's employees with our industry-leading products and services.



TYNDALE
PROUD TO PROTECT